



Penn Orthopaedics Service Summary 2014 at a Glance

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Penn Orthopaedics provides its patients with the most advanced comprehensive diagnostic, surgical, and rehabilitative treatments. In tandem with Penn Medicine’s mission to extend programs and projects to vulnerable populations in communities ranging from those in its own West Philadelphia backyard to those in need around the world, the clinical team at Penn Orthopaedics is committed to all patients, no matter how serious their injury or condition.

Patient Care Volume in 2014

A total of 36 clinical faculty, 42 medical residents, and 7 fellows offer a range of services through nine sub-specialties customized to treat patients with varying orthopaedic conditions in 10 locations throughout Pennsylvania and New Jersey. Below is the patient care volume for 2014:

- Total Patient Visits: 89,525
- Total Inpatient Cases: 5,368
- Total Outpatient Cases: 4,824
- Total Cases: 10,192

2014 Total Cases

Specialty	Total Cases
Joint Replacement	3,287
Trauma and Fracture	1,434
Hand and Wrist	1,541
Sports Medicine	1,360
Foot and Ankle	949
Shoulder and Elbow	934
Spine	419
Neuro-Orthopaedics [^]	151
Orthopaedic Oncology	117
Total	10,192

[^]Includes volume from the Children’s Hospital of Philadelphia

Physician Relationships

The entire Penn Orthopaedics team values its extensive and collegial relationships with peers in the medical community. To help disseminate relevant information for physicians on both a local and national level, “Clinical Briefings™” highlight

unique cases and novel approaches through a series of clinical reports. Similarly, the annual newsletter, “Excellence in Motion,” provides an overview of the entire department, including research activity. The PhysicianLink® platform (877-937-PENN, www.PennMedicine.org/PhysicianLink) facilitates patient consults, referrals, and transfers through an integrated continuum of treatment to optimize the standard of patient care. This includes the difficult and complex cases that require highly advanced expertise and clinical resources. Physicians from 24 states across the US consulted with Penn Orthopaedics on behalf of their patient.

Patient Satisfaction

Penn Orthopaedics has improved patient satisfaction by embracing innovation, implementing Concierge Check in with iPads, a series of scheduling questionnaires, online scheduling for patients and the MyPenn experience. Improvements in patient satisfaction can also be traced to recent operational efforts to improve system-wide access, enhance referral communication, and implement an innovative same-day appointment initiative. As a result, the overall patient satisfaction scores for Penn Orthopaedics is 89.3.

The Penn Musculoskeletal Center

The highlight from the past year was the opening of the Penn Musculoskeletal Center in August 2014. The Center brings clinicians together from orthopaedics, rheumatology, physical medicine and rehabilitation, pain medicine and musculoskeletal radiology to provide comprehensive musculoskeletal care. Physicians collaborate as a team – with access to the latest diagnostic techniques and an onsite surgery center – to deliver the most advanced surgical and non-surgical treatment options available.

Penn Orthopaedics is a top program in the Greater Philadelphia region and is ranked among the nation’s best by US News & World Report.

